





Understanding your new TELUS Mobility bill

We are pleased to provide you with this quick reference guide to help you understand your new TELUS Mobility bill.



Your TELUS Mobility bill
August 27 1



Johnathan Peterson
Account number: 12345678 2

Savings
this month 3 \$10.00

Account summary – turn over for details

4 Balance forward from your last bill \$158.20
This reflects payments of \$433.06

New charges

Mobile services	\$90.00
Other charges and credits	\$5.16
GST / HST	\$11.96
5 Total new charges	\$107.12
6 Total due	\$265.32

Did you forget your payment? The balance of \$158.20 from your last bill is overdue. If a payment has been made, thank you.

Can we help?
Visit our self-serve website at:
www.telus.com/support
Dial *611 from your handset
Call toll-free 1-866-538-2273

Write to us at:
TELUS
PO Box 6300
Burlington, ON
L7R 4B6

05119151# 8620 1197 111 021# 1026202147 TD-3 TELUS is a trade name of TELUS Communications Company PAGE 1 of 12

For payment options, see page 2.

Your account number 12345678	Bill date Aug 27	Total if received by Sep 23 \$265.32
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Payable on receipt

Amount you're paying
\$

Mr. Johnathan Peterson
100A Morgan Street
Bradford, ON
A1B 4D5

2050011272555000000265272000001563200

- 1 **Bill date** – This is the final day of your billing period.
- 2 **Account number** – You will need to use this number to make a payment, and for any account inquiries.
- 3 **Savings Box** – Total savings for all of your services for this billing period (if applicable).
- 4 **Balance owing from your last bill** – Any unpaid balance from your previous months bill.
- 5 **New charges** – Current monthly charges for your mobile services, other charges and credits such as 911 fees and all applicable taxes.
- 6 **Total due** – Your total new charges (including applicable taxes), any balance owing from your last bill and late payment charges (if applicable). Payments are due upon receipt.
- 7 **Partial charges** – This section will only appear when partial charges have been applied to your account. Partial charges are incurred if your activation date is earlier than your bill date or if you made any changes to your services.
- 8 **Monthly and other charges** – Details about your monthly rate plan, as well as any features and additional services.
- 9 **Add ons** – Any additional services and/or features that were not included in your monthly rate plan. This may include items such as long distance minutes, roaming passes, etc.
- 10 **Usage charges** – Charges for usage that exceed the total included in your rate plan (if applicable). This may include additional talk time, text and data usage.

For more information about your bill visit telus.com/billing.

7 **Partial charges**

Voice & Messaging 90(Aug 03 To Aug 27)	-\$25.00
Lite 45 BB-150 Nat & 200MB(Aug 03 To Aug 27)	\$37.50
Total partial charges	\$12.50

8 **Monthly and other charges (Aug 28 to Sept 27)**

Early Device Upgrade Fee	\$119.55
Lite 45 BB-150 Nat & 200MB	\$45.00
Total monthly and other charges	\$164.55

9 **Add-ons (Aug 28 to Sept 27)**

Pocket Web Surf Business	Free
200 MB Flex Data	Free
Unlimited Messaging	Free
Renewal Voicemail 25	Free
6pm Local Nights & Weekends	Free
Total add-ons	\$0.00

10 **Usage charges**

For usage that exceeds your minimum monthly charge

Data Usage - PDA	\$101.98
Total used 2,165.050 (MB)	
Local Airtime - Phone	\$24.50
Additional usage 49:00 (MIN)	
Total used 378:00 (MIN)	
Total usage charges	\$126.48