

Learn more about your device balance

The device balance is the fee you're required to pay if you want to upgrade or renew your device before the end of your contract. The device balance is based on the discount you originally received for your device, and decreases every month over the length of your contract. At the end of your contract the device balance is \$0.

The device balance can be found on page 3 of your paper bill. If you have multiple phone numbers on your account, only those that are eligible will appear in this section.

For e.bill clients: Log in at telusmobility.com/youraccount to view detailed billing with your device balance.

Your Device Balance		this info updated as of: Feb-2011					
1	Number/Device Information	2	Starting Device Balance	Last Month's Balance	3	4	5
			Starting Device Balance	Last Month's Balance	Monthly Credit	Current Device Balance	
	(416) 123-4567, BB Bold		\$500.00	\$250.00	-\$13.89	\$236.11	
	(416) 123-7890, BB Curve		\$300.00	\$150.00	-\$8.33	\$141.67	

more details about this can be found online at telusmobility.com/mybill

1 Number/ Device Information

A list of any mobile devices on your account that have a device balance along with the phone number for each device.

2 Starting Device Balance

This starting device balance is the discount you originally received for your device when you signed up on a contract term.

3 Last Month's Balance

The device balance that appeared on your previous month's bill.

4 Monthly Credit

Over the length of your contract, TELUS automatically reduces your device balance each month by a set amount. This "monthly credit" is equal to your original device discount divided by the number of months in your contract.

5 Current Device Balance

The fee you're required to pay if you want to upgrade or renew your device now.

Save this guide so you can refer to it later.