





## Understanding your new TELUS bill

We are pleased to provide you with this quick reference guide to help you understand your new TELUS bill.



**Your TELUS bill**  
December 7, 2014



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Company ABC INC.  
Account number: 12345678

Account summary - turn over for details

Balance forward from your last bill.....	\$ 0.00
<b>New Charges</b>	
TELUS Business Connect	\$ 1076.03
Other charges and credits	-\$ 110.00
Tax	\$ 115.29
Total new charges.....	\$1,081.32
<b>Total due.....</b>	<b>\$1,081.32</b>

Can we help?  
Visit our self-service website at:  
www.telus.com/support  
Or call 911 from your handset  
Call toll-free 1-866-558-2273


Write to us at:  
TELUS  
PO Box 8939  
Soc. Terminal  
Vancouver, BC  
V6B 3B1

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051/047 # 81275 9878 #100003 02/18 123 164 2763 708000 TELUS is a trade name of TELUS Communication Company


For payment options, see page 2.

	<table style="width: 100%; border-collapse: collapse;"> <tr> <td style="font-size: 8px;"><b>Your account number</b></td> <td style="font-size: 8px;"><b>Bill date</b></td> <td style="font-size: 8px;"><b>Total if received by Dec 7, 2012</b></td> </tr> <tr> <td style="text-align: center;">12345678</td> <td style="text-align: center;">Dec 7, 2014</td> <td style="text-align: center;">\$1,081.32</td> </tr> </table>	<b>Your account number</b>	<b>Bill date</b>	<b>Total if received by Dec 7, 2012</b>	12345678	Dec 7, 2014	\$1,081.32	
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12345678	Dec 7, 2014	\$1,081.32						

REBECCA OBOLENSKY  
4700 KINGSWAY  
BURNABY, BC  
V5H 4N2

12373244199511159992099600105934

- 1 **Bill date** – This is the final day of your billing period.
- 2 **Account name/number** – You will need to use this number to make a payment, and for any account inquiries.
- 3 **Balance owing from your last bill** – Any unpaid balance from your previous months bill.
- 4 **New charges** – Current monthly charges for your TELUS services, other charges and credits such as 911 fees and all applicable taxes.
- 5 **Total due** – Your total new charges (including applicable taxes), any balance owing from your last bill and late payment charges (if applicable). Payments are due upon receipt.
- 6 **Location details** – User details are separate per location.
- 7 **Partial charges** – This section will only appear when partial charges have been applied to your account. Partial charges are incurred if your activation date is earlier than your bill date or if you made any changes to your services.
- 8 **Monthly and other charges** – Details about your monthly rate plan, as well as any features and additional services.
- 9 **Add ons** – Any additional services and/or features that were not included in your monthly rate plan. This may include items such as additional data packages, long distance minutes, etc.
- 10 **Usage charges** – Charges for usage that exceed the total included in your rate plan (if applicable). This may include additional data usage, international office phone minutes, or toll free minutes.



December 7, 2014  
Company ABC INC.  
Your account #12345678



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6 **TELUS Business Connect User Details**  
Location: 4700 Kingsway, Burnaby, BC V5H 4N2

Visit [telus.com/business/my-account](http://telus.com/business/my-account) to view all phone numbers.

**REBECCA MORGAN**  
Charges for Business Connect  
Office Phone: 604-111-1111

7 <b>Partial Charges</b>	
Business Connect 30—1GB(Dec 06 to Dec 12) - \$ 10.00	
<b>Total Partial Charges.....</b>	<b>\$ 10.00</b>
8 <b>Monthly and Other Charges (Nov 28 to Dec 27)</b>	
Business Connect	\$ 50.00
Office Phone	Toll Free
Wireless Back Up	True 800 toll free number
	\$ 35.00
<b>Total Monthly and Other Charges.....</b>	<b>\$ 85.00</b>
9 <b>Add-ons (Nov 28 to Dec 27)</b>	
Easy Connect \$5—2YRS	\$ 5.00
Business Connect 30—1GB	\$ 30.00
<b>Total Add-ons Charges.....</b>	<b>\$ 35.00</b>
10 <b>Usage Charges</b>	
For usage that exceeds your minimum monthly charge	
Data services (local)	\$ 1.15
Total used 1.598 (MB)	
Data services (US 1X/data roaming)	\$ 9.99
Total used 1.598 (MB)	
Office phone	\$ 2.50
Additional usage 20.00 (min:ss)	
Total used 20.00 (min:ss)	
Toll Free	\$ 5.38
Additional usage 20.00 (min:ss)	
Total used 20.00 (min:ss)	
<b>Total Additional Usage Charges.....</b>	<b>\$ 9.33</b>