

Mobility Management



Manage and control all your wireless assets in one place.

Managing wireless assets is a challenge for any organization. Mobile devices are proliferating; mobile working and Bring Your Own Device (BYOD) adds additional complexity. You probably also have to deal with invoices from multiple vendors.

Mobility Management is a cloud-based fully scalable tool that can help you streamline your wireless procurement processes as well as improve your wireless asset and service management capabilities. It also provides the detailed reporting and analysis you need to better manage your wireless inventory and costs.

Bringing it all together for you.

Centralized asset and IT management

- Manage and track all your assets and IT in a single cloud-based tool
- Set up thresholds and rule-based alerts for quick corrective action
- Save time by eliminating manual reporting

Inventory control

- Accurately track inventory by device, employee, cost-centre and more
- Reduce data entry and internal email communications
- Receive immediate notifications when devices become eligible for an upgrade

Invoice verification and processing

- Reduce invoice processing costs with improved efficiency
- Manage invoices from multiple vendors
- Automatically audit for discrepancies (inventory levels, usage and charges)

Company policy compliance

- Establish and enforce organizational profiles and rules
- Proactively manage assets and usage

Full support

- Ensure ongoing productivity with fully bilingual end-to-end support for your IT team and end-users

An intuitive dashboard gives you full control.

With access to a centralized and intuitive dashboard, you will have the data you need at your fingertips, enabling you to better manage your wireless environment. You can drill down by month, service or asset type, employee, department or vendor, to find exactly what you need.

The dashboard also allows you to:

- Easily configure role functions such that they support user needs
- Introduce role-based requests that automatically go to the right person or team for action
- Save time with convenient one-click approvals or simultaneous bulk approvals
- Set self-serve capabilities allowing users to order assets and services, upgrade existing services and suspend or transfer services they no longer need

Add Premium Service for even more capabilities.

Reduce the burden on your IT resources even further with Premium Service. It includes:

- Manual invoice processing: agents will upload non-electronic invoices monthly
- Accounts payable support
- Order processing
- Inventory feeds (monthly non-paper invoice (NPI) files and management)

Streamline your wireless management now. For more information about Mobility Management contact your TELUS Account Executive, or visit telus.com/mobilitymanagement