TELUS IQ
Smart Mobility Management

Mobility management, re-invented.

TELUS IQ™ is a new online mobility management platform that empowers you to buy, deploy and manage your mobility services and devices seamlessly.

It's a smart way to manage your mobility and saves you time and money, allowing you to focus on your core business.
Meet your unique business mobility needs with TELUS IQ.

TELUS IQ reinvents your mobility management experience by automating end-to-end fulfillment, activation and service changes. With just a few clicks, take command of the information you want, eliminate unpleasant bill surprises, and make smart decisions with TELUS IQ.

**Deploy faster**
- **Customized online catalogue:** Shows all TELUS smartphones, accessories and services, with pricing customized to reflect your agreement
- **Warehouse integration:** Access inventory levels directly and find out whether we have the item you want in stock, allowing you to decide whether to wait for new stock or choose another device
- **Automated activation:** Devices are active and ready for deployment when they arrive, so you can cut the time it takes to get devices to your users
- **Enroll iOS devices into your MDM with ease:** TELUS IQ integrates with the Apple Device Enrollment program, so you can seamlessly enroll Apple devices into your mobile device management solution before you receive them and save even more time*

**Proactively manage your account**
- **Timely usage visibility:** Gain mid-billing cycle visibility into your data usage, allowing you to make service changes as required and avoid unpleasant bill surprises
- **Add/remove features:** Add travel passes, data top-ups, visual voicemail and more, easily and without delay.
- **Suspend & restore:** Suspend either lost or stolen devices and restore them when needed
- **Change rate plans:** Move subscribers between rate plans that are within the same rate plan category
- **Repair devices:** Submit a repair request online and receive a loaner in the interim

**Get more value from your existing assets**
- **Real-time device visibility:** View who has what device and monitor changes (such as data usage roaming and more)
- **Allocate devices:** Draw idle devices from your existing inventory and assign them or re-assign them to employees (versus always purchasing new devices)
- **Keep devices current and working:** Know when devices move out of warranty coverage or become eligible for an upgrade
- **Repair devices:** Submit a repair request online and receive a loaner in the interim

**Allocate costs to the right business units**
- **Create & assign organizational tags:** Effectively allocate costs by cost centre or by business division
- **Trend usage:** Analyze usage trends with up to 12 months of usage data
- **Create reports:** Leverage organizational tagging to create reports to help allocate costs

**Enterprise-grade support**
When you choose TELUS IQ, you are in good hands. You will benefit from:
- **A dedicated TELUS Concierge representative for the first 45 days:** The representative will train your administrators on the use of the platform
- **Access to a team of dedicated help desk agents beyond the first 45 days:** We are standing by during business hours to take calls and/or engage in online chat sessions with you
- **Instant support with self-help tools:** Refer to an online knowledge base full of how-to articles for simple trouble shooting and questions

For more information about TELUS IQ or to request a demo, contact your Sales Executive, or visit telus.com/IQ

* Additional charges apply. © 2016 TELUS. 16_00858